BUSINESS SERVICES



FACT SHEET

AI Concierge

AI agents that answer your calls 24/7, capture the details you need and book appointments, set up and looked after by Kee.

AT A GLANCE

WHAT IT IS **AI that answers, captures and books**	AGENTS **FAQ, Info Capture and Booking**	HOURS **Answers 24/7**
WORKS WITH **Phone systems, CRM and CX tools**	REPORTING **Live analytics and interaction records**	SUPPORT **A real person at Kee**

THREE AI AGENTS

FAQ Agent
Gives accurate, consistent answers to your customers' common questions, using your own business knowledge.

Booking Agent
Checks availability, books appointments, meetings or services and confirms with the customer.

Live analytics
See what customers ask, what was captured and what was booked.

Info Capture Agent
Asks your set questions, captures the answers and sends them to your team to review and follow up.

24/7 voice answering
Answers calls day and night, so enquiries are never left ringing.

Quality and oversight
Interaction records and controls to support audit and compliance.

THE PROBLEMS IT SOLVES

Missed enquiries
Respond when staff are unavailable, so fewer opportunities slip away.

Booking back and forth
Let customers book themselves, with fewer waits and booking errors.

Repetitive questions
Handle routine enquiries consistently and take pressure off frontline teams.

Compliance and handovers
Capture the same information every time, with records to support audit.

Let's have a proper chat

Kai-la Minshull, Procurement Manager
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Scan or click to book a call with Kai-la

FREQUENTLY ASKED QUESTIONS

Your questions answered

What is AI Concierge?
AI agents that answer calls, capture customer details and book appointments for your business, day and night.

Will it replace my team?
No. It handles the routine enquiries so your people can focus on the calls that need a person.

Does it work with our phone system?
Yes. It works with your existing phone system, CRM and customer service tools, whatever the platform.

Where do the answers come from?
From your own business knowledge: your FAQs, policies, services and opening times.

Can it book appointments?
Yes. The Booking Agent checks availability, books and confirms with the customer.

What happens to the details it captures?
They're sent to your team to review and follow up, with a record of every interaction.

Can we see how it's doing?
Yes. Live analytics show what customers ask, what was captured and what was booked.

How do we get started?
Book a call or email us your most common enquiries.

GET STARTED

Upload your phone bill
Use our secure form: **wkf.ms/4juXFfs**

Email us
Send your questions to **km@kbs.team**

Book a call
Pick a time or scan the QR code below

Leave it with us. We'll sort it!

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