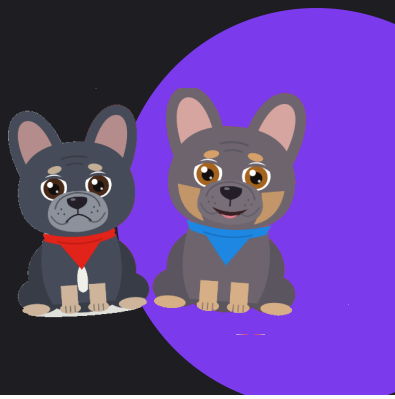
PRODUCT SHEET

AI Concierge

Three AI agents that answer your calls 24/7, capture the right details and book appointments, working with the tools you already use.



THREE AI AGENTS

FAQ Agent
Gives accurate, consistent answers to your customers' common questions, using your own business knowledge.

Booking Agent
Checks availability, books appointments, meetings or services and confirms with the customer.

Live analytics
See what customers ask, what was captured and what was booked.

Info Capture Agent
Asks your set questions, captures the answers and sends them to your team to review and follow up.

24/7 voice answering
Answers calls day and night, so enquiries are never left ringing.

Quality and oversight
Interaction records and controls to support audit and compliance.

WHERE IT HELPS

Out of hours
Answer and capture calls when the office is closed.

Busy periods
Pick up when every line is already engaged.

Common questions
Opening times, prices, directions and policies.

New enquiries
Take names, numbers and needs for follow up.

Appointments
Check availability and book in one call.

Reception cover
Lunch breaks, holidays and sickness.

THE PROBLEMS IT SOLVES

Missed enquiries
Respond when staff are unavailable, so fewer opportunities slip away.

Booking back and forth
Let customers book themselves, with fewer waits and booking errors.

Repetitive questions
Handle routine enquiries consistently and take pressure off frontline teams.

Compliance and handovers
Capture the same information every time, with records to support audit.

Upload your phone bill: wkf.ms/4juXFfs · Set up and supported by Kee

Let's have a proper chat

Kai-la Minshull, Procurement Manager
Call **0161 820 1000** · **km@kbs.team** · **kbs.team**

Scan or click to book a call with Kai-la