BUSINESS SERVICES

BUSINESS VOICE

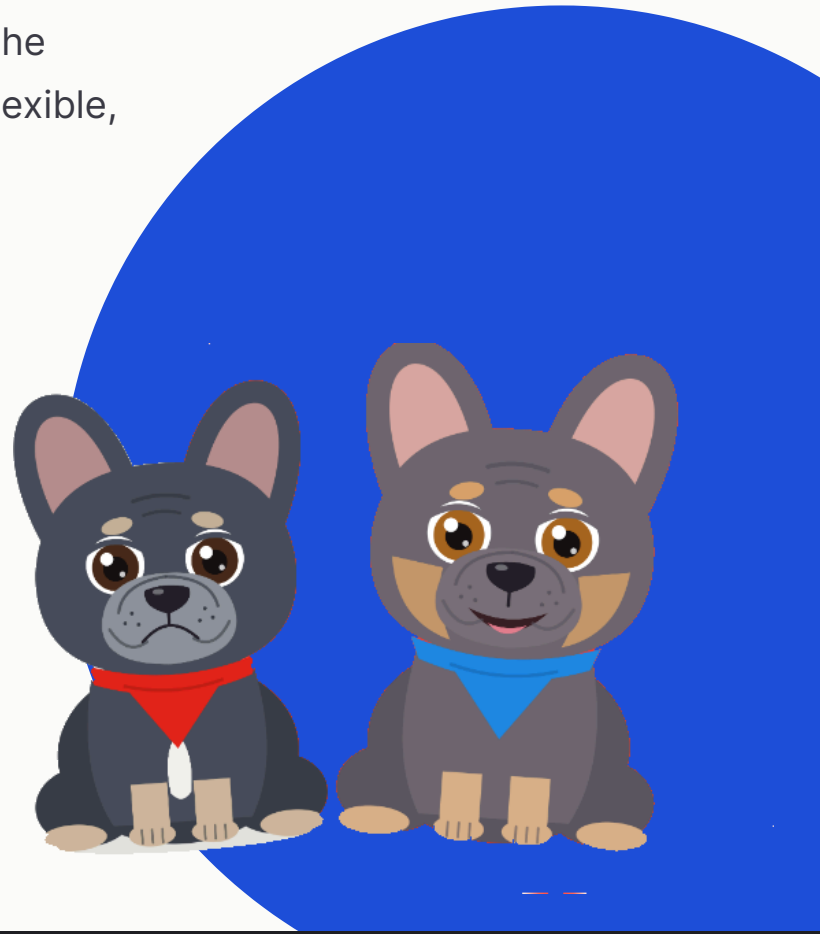
THE ISDN REPLACEMENT

SIP Trunks

Keep your phone system and your numbers. Lose ISDN and the cost that comes with it.

SIP trunks connect your existing phone system to the phone network over the internet, replacing ISDN lines with flexible, lower cost voice channels.

- **Replaces ISDN** before the switch off
- **Keep your numbers** wherever you move
- **Scale channels** up or down as you need



WHY SIP TRUNKS

ISDN is being switched off. Your phones don’t have to be.

The UK’s ISDN and analogue phone network is being switched off, with the deadline set for January 2027. SIP trunks let you keep the phone system you already have, keep your numbers and move your calls onto a modern, flexible service, usually for less than you pay today.

Offices **Contact centres** **Multi site** **Professional services** **Retail** **Public sector**

Keep your system

Works with your existing phone system.

Keep your numbers

Port numbers with no disruption.

Scale easily

Add or remove channels quickly.

WHO IT’S FOR

SIP trunks are a smart move if you:

Still use ISDN
Lines that need replacing before the switch off.

Have a phone system
One you want to keep using.

Have busy seasons
Need more lines at peak times.

Run several sites
Each paying for its own ISDN.

Are moving office
Want to keep your numbers.

Use Microsoft Teams
Want proper calling through Teams.

WHAT IT DOES

Everything ISDN did, and more.

ISDN replacement

A proven, future proof replacement for ISDN lines, so you can move before the switch off without changing how you work.

Flexible channels

Increase or reduce the number of voice channels quickly to match seasonal peaks or growth.

Number portability

Keep your existing geographic and non geographic numbers, wherever you are, with new ranges available.

Business continuity

Calls automatically reroute to another site or to mobiles in an emergency, so you never miss a call.

Fraud protection

Proactive monitoring and spend limits protect you from unexpected call charges.

Call Manager

Optional call queuing, auto attendant, time of day routing and live call statistics from a simple portal.

BUILT FOR BUSINESS

Voice that works the way you do.

- Auto attendant
- Call queues
- Time of day routing
- Disaster recovery
- Spend limits

WORKS WITH YOUR SYSTEM

Connects to the phone system you already have.

SIP trunks work with all the leading IP phone systems and unified communications platforms, including Microsoft Teams Direct Routing, and run over your existing broadband or a dedicated connection for extra quality and security.

IP phone systems

Works with all leading phone system brands.

Microsoft Teams

Calling in Teams through Direct Routing.

Your connection

Over broadband, Ethernet or a dedicated line.

Multi site

Fewer lines and central management.

BUSINESS CONTINUITY

Never miss a call, even when things go wrong

If a site goes down through a power cut, a flood or a broken line, calls can be rerouted automatically to another office or to mobiles, so your customers still get through and your reputation is protected.

WHY USE KEE

We make moving off ISDN simple.

One point of contact

A real person at Kee who knows your business.

Honest advice

The right number of channels, not more.

Joined up

Alongside your broadband, phones and mobiles.

Managed move

We handle the switch and the number porting.

HOW IT WORKS

1. **Book a meeting**
   Tell us about your lines and system.
2. **Review**
   We check your phone system and bills.
3. **Plan**
   Channels, numbers and connection.
4. **Switch**
   We move you over and port your numbers.

GETTING STARTED

Three easy ways to get started.

Upload your current phone or ISDN bill

Use our secure form:
wkf.ms/4juXFfs

Email us

Send your questions to
km@kbs.team

Book a call

Pick a time or scan the QR code below

WHY KEE

One partner for your business voice.

- **A real person** who knows your account, whenever you call.
- **Honest advice** on how many channels you need.
- **A managed move** off ISDN with your numbers.
- **We take ownership**: if something's not right, we chase it until it is.

ACCREDITED AND INDEPENDENT

ISO 9001
Quality management

ISO 14001
Environmental management

ISO 27001
Information security

Energy Ombudsman
Registered energy broker

Let's have a proper chat

Kai-la Minshull, Procurement Manager
Call **0161 820 1000** · **km@kbs.team** · **kbs.team**

Scan or click to book a call with Kai-la