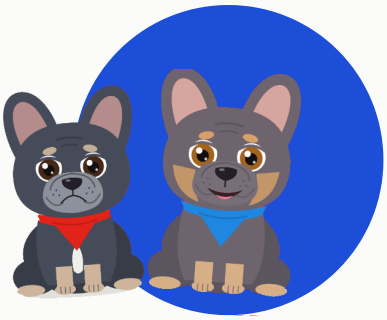
BUSINESS SERVICES



FACT SHEET

SIP Trunks

SIP trunks replace ISDN lines with flexible voice channels that connect your existing phone system to the phone network over the internet.

AT A GLANCE

WHAT IT IS **Voice channels over an IP connection**	REPLACES **ISDN and analogue lines**	WORKS WITH **Leading IP phone systems and Microsoft Teams Direct Routing**
NUMBERS **Keep your existing numbers**	UPTIME **99.999% network uptime**	SUPPORT **UK based support 24/7, and a real person at Kee**

WHAT IT DOES

ISDN replacement
A proven, future proof replacement for ISDN lines, so you can move before the switch off without changing how you work.

Number portability
Keep your existing geographic and non geographic numbers, wherever you are, with new ranges available.

Fraud protection
Proactive monitoring and spend limits protect you from unexpected call charges.

Flexible channels
Increase or reduce the number of voice channels quickly to match seasonal peaks or growth.

Business continuity
Calls automatically reroute to another site or to mobiles in an emergency, so you never miss a call.

Call Manager
Optional call queuing, auto attendant, time of day routing and live call statistics from a simple portal.

WORKS WITH YOUR SYSTEM

IP phone systems
Works with all leading phone system brands.

Your connection
Over broadband, Ethernet or a dedicated line.

Microsoft Teams
Calling in Teams through Direct Routing.

Multi site
Fewer lines and central management.

Let's have a proper chat

Kai-la Minshull, Procurement Manager
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Scan or click to book a call with Kai-la

FREQUENTLY ASKED QUESTIONS

Your questions answered

What is a SIP trunk?
A way of connecting your phone system to the phone network over an internet connection instead of ISDN lines.

Why do I need to move?
ISDN and analogue lines are being switched off, with the deadline set for January 2027.

Can I keep my phone system?
Usually yes. SIP trunks work with all the leading IP phone systems.

Can I keep my numbers?
Yes. We port your existing numbers across.

Will it cost more?
Often it costs less than ISDN. We review your bills and tell you honestly.

What if my site goes down?
Calls can reroute automatically to another site or to mobiles.

Does it work with Teams?
Yes, through Microsoft Teams Direct Routing.

How do we start?
Book a meeting with the team and send us a recent phone bill.

GET STARTED

Upload your current phone or ISDN bill

Use our secure form:
wkf.ms/4juXFfs

Email us

Send your questions to
km@kbs.team

Book a call

Pick a time or scan the QR code below

Leave it with us. We'll sort it!

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