Kee
BUSINESS SERVICES

BUSINESS PHONE SYSTEMS

CALLS, CHAT AND VIDEO, YOUR WAY

iPECS

The phone system built around your team.

In the cloud or in your building, on desk phones, mobiles and PCs. Set up and looked after by Kee.

- **Cloud or on site**, whichever suits you
- **Desk, mobile and PC**, one extension
- **One bill** and one point of contact



Keeping promises. Keeping costs under control.

kbs.team · 0161 820 1000

WHY IPECS

One system for calls, chat and video. However your team works.

Whether your team is in the office, at home, out on the road or across several sites, iPECS keeps everyone connected on one simple system.

Customers reach the right person first time. Your team can see who's free, message a colleague or pick up a call from any device. And because Kee sets it up and looks after it, you get a real person to call whenever you need help.

iPECS Cloud

Hosted for you, so there's no phone system to keep in your building. Ideal for hybrid teams and growing businesses.

iPECS on site

A system in your building, from small offices to large multi-site organisations, with built-in redundancy options.

BUILT FOR EVERYONE ON YOUR TEAM

- **Reception:** see who's free and transfer with one click.
- **Sales on the road:** your desk extension on your smartphone.
- **Home workers:** work just as you would in the office.
- **Warehouse:** DECT handsets keep you reachable on the move.
- **Office managers:** wallboards and reports on calls and costs.
- **Support teams:** queue announcements keep callers informed.
- **IT:** make changes yourself in a simple web portal.
- **Directors:** better service and costs under control.

WHAT YOU GET

Everything you need from a business phone system.

Full business phone system

Call queues, menus, hunt groups, voicemail to email, transfers, call pick-up and conference calling, built in.

Cloud or on site

Choose iPECS Cloud, hosted for you, or an iPECS system in your building. We'll tell you honestly which fits.

Desk, mobile and PC

Use iPECS desk phones, the iPECS ONE app on your mobile, or your browser. Your extension goes where you go.

Chat, video and presence

See who's free, message colleagues, share files and jump on a video call, all from one app.

Reliable and resilient

Redundancy and failover options keep calls flowing, even across multiple sites.

Grows with you

From a handful of users to thousands of extensions, across one site or many.

THE IPECS ONE APP

The only app you need for business calls.

iPECS ONE puts your phone system on your mobile and in your web browser, with nothing to install on your PC.

Calls

Make, take, transfer and record calls from your mobile or PC, or control your desk phone from the screen.

Chat

One-to-one and group chat, file sharing, and conversations that follow you across devices.

Video & Spaces

Video calls and team Spaces for meetings, messaging and screen sharing, with guest access.

CONNECT INTEGRATIONS

All your tools in one screen.

- **Outlook and Gmail:** contacts, calendars and screen pops.
- **CRM:** HubSpot and Zoho ready to go, with call logging.
- **Click to dial** any number on a web page.
- **Projects and time:** Asana, ClickUp and Clockify.
- **Zapier** to automate repetitive tasks.
- **Custom links** to any system with an API.

ADD WHAT YOU NEED

Make more of iPECS.

Add-ons that help you win more enquiries and look after customers, all on the same bill.

ENGAGE website chat

A chat button on your website. Customers can message, call or video call you in one click, with AI that answers questions 24/7.

CONNECT integrations

Outlook, Gmail, HubSpot, Zoho and more in one screen, with screen pops and click to dial. Custom links for any system with an API.

Call recording

Record calls securely for training, compliance and peace of mind, including conference calls.

Call reporting & wallboards

See call volumes, missed calls and queue times, with wallboards to show the team when it's busy.

Reception console

An on-screen operator console that helps your front desk handle high call volumes.

Not sure what you need?

Tell us how you work, and we'll be honest about what's worth having.

IPECS 1000I DESK PHONES

A phone for every desk.

HD audio, a full-duplex speakerphone and plug-and-play set-up on every model, from entry level to a 7″ video phone.



iPECS 1010i
ENTRY
2.4″ display, HD audio



iPECS 1020i
BASIC
2.8″ display, Gigabit



iPECS 1030i
ESSENTIAL
2.8″ colour display



iPECS 1040i
PROFESSIONAL
3.5″ colour, USB charging



iPECS 1050i
ADVANCED
4.3″ colour, 36 keys



iPECS 1080i
PREMIUM
7″ touch screen, HD video

WHY KEE

One partner for your whole phone system.

- **A real person** who knows your setup, whenever you call.
- **Honest advice**, even when the answer is the cheaper option.
- **One bill** for calls, lines, phones and add-ons.
- **We take ownership**: if something's not right, we chase it until it is.

Let's have a proper chat

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Scan or click to book a call with Kai-la